

## ILA Convention in Boise, Oct. 2-5 Trustees and Friends Invited

The ILA convention will be held in the elegant, new Grove Hotel, October 4-5, 2002. Please plan to attend. There are very special rates for all board members at the hotel and for the conference. For a registration form, hotel reservations, and a conference schedule, please go to <http://www.idaholibraries.org/conferences/boise02.conference.htm>.

If you are a board member, you will not want to miss the convention in Boise this year. Janet Strong, the event's organizer, has put together a program with many sessions of particular interest to Friends and Trustees. After attending this convention you will feel more a part of the vibrant library world. You will make invaluable contacts, and learn about what is going on in the state, as well as how better to cope with problems that are common to all libraries. You will also take home some creative new ideas to implement in your own library.

Here are some of the programs to give you an idea of the valuable information that will be available to you to help you make your library an even better institution:

### **Tim Hillebrand: eBooks and Electronic Publishing for Libraries**

This presentation will discuss the role of eBooks in the library and suggest possible ways that electronic publishing could become part of the library services to meet patron needs. Participants will be able to use various kinds of eBook readers as part of the experience.

### **Gens Johnson: Expanding Access to Citizen Empowerment**

FocusWest, a project of Idaho Public Television and partner public television stations in Wyoming, Nevada, and Utah is committed to covering significant public affairs issues in the Intermountain West and to bringing together local and regional perspectives on those issues. This Ford Foundation funded effort uses new digital media to enable new and more effective ways to address public affairs information needs.

### **Kay Flowers & Leonard Hitchcock: The Government @ Your Library: are they here to help?**

Several changes in federal law have direct bearing on how we administer our libraries, our funding, what services we provide, and what privacy protections we can offer. This

session will discuss these recent changes, including CIPA/NCIPA and the USA Patriot Act. The laws will be summarized, policies issues will be discussed, and sample policies will be distributed.

### **Gina Persichini: LiLi @ Your Library**

Learn about new LiLi programs and services, and get an update on all your favorite existing services. LiLi Board members and ISL staff will show you how to make the most of LiLi @ your Library.

### **Larry Almeida: Positive Patron Relations**

What constitutes good customer service? What is the best way to deal with angry patrons? How does the way I react affect the way my library patrons react? In this workshop Larry Almeida, manager of the Hayden Library, addresses the challenges of dealing with the public in a library setting. If you check out material, answer reference questions or are the supervisor who is called when someone is "getting hot," this presentation will contain interesting tips for you.

### **Steve Walker: On the Preservation and Ac-**



## Friends of the Moscow Library

The Moscow city library is part of the Latah County Library system consisting of seven libraries altogether. The Friends of the Moscow Library, a non-profit corporation, primarily support the Moscow Library, but they have made gifts to the

branches as well. Membership is slightly over 300. Dues range from \$15 to \$500. Moscow Friends stress the "fun" in fundraising with various events for the members and patrons, which range from the annual book sale to murder mystery parties, Valentine's



dinners, and tours. A favorite has been the all-you-can-eat sushi party in the Japanese garden of one of the board members. In addition to a newsletter, the Friends maintain their

own Website linked to the main library system site. To visit the site and to see examples of the newsletter, go to <http://norby.latah.lib.id.us/index.html> and click on Friends

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## Convention Highlights Continued from page one

### Access to Knowledge in the 21st Century

An open discussion with the audience on how to maintain access to accurate information in Idaho in light of budget cuts, security restrictions, environmental problems, and the belief that it is all on the web. How can archivists, educators, IT specialists, librarians, and records managers collaborate to ensure access to knowledge for future generations? The video "Into the Future: On the Preservation of Knowledge in the Electronic Age" will be part of the presentation.

### Vickie Kreimeyer: Legislative Panel

A panel of legislators will discuss what they perceive to be important issues in Idaho. There will be a time for questions.

**Connie Pentzer, Dawn Wittman, Bonnie Longstreth: Care and Feeding of Friends groups.** This exciting panel will tell you how to organize a friends group, work with a friends group, and how a friends group can be an effective fund raising adjunct to your library.

### Dian Hoffpauir Creating a Library Usable by all - Adaptive Technology Panel

Learn about the latest in adaptive technologies and easy ways to make your library accessible for physically challenged patrons.

### Ellen Fox: New developments with e-Books

Receive an overview of what's new with e-Books – pricing models, delivery mechanisms, and directions in content development. I plan to talk about several different e-Book models and tell the unvarnished truth about each one.

### Ruth Funabiki & Pat Costello Court-house Assistance Project

Idaho's Court Assistance web site helps citizens find dozens of legal forms and other Legal resources. Meet the LiLI Website's newest addition, and watch a demonstration of what the Court Assistance site can do for YOUR patrons.

### Jan Wall & Anne Abrams: Law Revision Task Force

Learn what was accomplished and what's

next for district law revision, and find out about ILA's new grassroots strategy for winning legislative support.

### Marj Hooper Public Library Policy: The Pulse of Service

As a trustee or library director, do you need help in dealing with the challenge of developing policies for your library? What are the "Hot Topics" in policies these days? Come to this session to investigate the differences between policy and procedure and to review policy development techniques. You will also begin a policy "check-up" list for your library.

Send in your reservation before September 13, and save even more money. If you have any questions, contact Janet Strong at [JSTRONG@boisestate.edu](mailto:JSTRONG@boisestate.edu).

## Friends of the Moscow Library continued from page one

Group. Then choose Newsletters. A popular lecture and concert series for the public is sponsored by the Moscow Friends. With well over a thousand kids enrolled, the popular summer reading program is also supported by the Friends as is the a program in which new mothers are given at the local hospital an attractive package containing materials on how to raise a reader. The latest project undertaken by the Friends is an eBook Club program, making Moscow

the first library in the state to offer eBooks to its patrons. Soon the eBook program will encompass electronic publishing as well. A traditional tree book club is also sponsored by the Friends.

**Note: With each issue of this newsletter, we plan to feature a different Friends group. If you would like your group featured, please contact Tim Hillebrand at [chief@synergetics.org](mailto:chief@synergetics.org)**



## List of Idaho Libraries with Friends Groups

It seems that one of the best guarded secrets in Idaho library circles is what libraries have a Friends group. There is no official list maintained by Idaho Library Association nor Idaho State Library. That is something we need to change, and this is the first effort to establish a list of Friends groups so that we can better communicate through this newsletter and

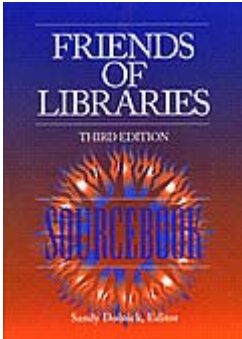
over the Internet. Accordingly, would you please send us an email if your library has a Friends group or if you know of a library that has such a group. Here is a partial list of libraries rumored to have Friends:

Moscow, Potlatch, Coeur d'Alene, Hayden, Lewiston, and Ketchum. Surely there are many others. Every-

one needs a Friend's group.

Please report to Tim Hillebrand via email at [chief@synergetics.org](mailto:chief@synergetics.org) if your library has a Friends group so that we can build an accurate list.

# Read This Book



## Friends of Libraries Sourcebook

Third Edition

Sandy Dolnick

Price: \$35.00

ALA Member Price: \$31.50

450 pages, 7" X 10" Softcover

ISBN: 0-8389-0685-0

© 1996

A one-stop resource for organizing and managing your library's valuable Friends group. Greatly expanded, this third edition is your one-stop resource for organizing and managing your library's valuable Friends group. Editor Sandy Dolnick, the leading Friends authority, supplies vital tools and tips to coordinate your library's Friends and explains the intricacies of the Section 501(c)(3) tax-exempt status for cost-effective fundraising. Packed with real-life examples of how Friends from around the country support their libraries, this handy guide also includes appended information on gift shops, sample constitutions, and Friends of Libraries U.S.A.

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Whether you have a Friends group or are thinking of starting one at your library, this book should be required reading for every trustee and Friends board member at your library. While somewhat out of date, it remains the most authoritative book on the subject, full of practical advice.



IDAHO LIBRARY ASSOCIATION  
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## Useful Websites for Trustees and Friends

One of the most valuable resources available to Trustees and Friends is the Idaho Library Association Website at [www.idaholibraries.org](http://www.idaholibraries.org), thanks to Webmaster Dan Lester, whom you can reach at [dan@idaholibraries.org](mailto:dan@idaholibraries.org)

You can look up other libraries in the state, find personnel, get an email address, and check out Web catalogs, read the latest issue of Idaho Librarian or do research on LiLi and lots more. It's a fun place to explore. From here, you can link to the American Library Association and access other valuable information there.

An informative site you should check out is the Friends of Libraries USA at [www.folusa.com/](http://www.folusa.com/) for a wealth of ideas and inspirations to help your friends group. You might even want to become a member while you're at it.

Friends of the Moscow Library: [http://](http://www.synergetics.org/FriendsWS/index.html)

[www.synergetics.org/FriendsWS/index.html](http://www.synergetics.org/FriendsWS/index.html)

Idaho Library Directory: <http://www.lili.org/isl/il1a.htm>

American Library Association: <http://www.ala.org/>

Idaho State Library: <http://www.lili.org/isl/>

LiLi: <http://www.lili.org/>

ILA Conference: <http://www.idaholibraries.org/conferences/boise02.conference.htm>

Join ILA: <http://www.idaholibraries.org/forms/02webmembershipbrochure.pdf>

ILA Scholarships and Awards: <http://www.idaholibraries.org/scholarships.awards.htm>

Idaho Book Awards: <http://www.idaholibraries.org/bookaward/>

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Young People's Choice Awards: <http://www.pnla.org/yrca.htm>

